Proceedings of the 5<sup>th</sup> Annual World Conference of the Society for Industrial and Systems Engineering, San Francisco, CA, USA October 13-14, 2016

## Auto-Dispenser Failure Diagnosis using Probabilistic Neural Network

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**Author Note:** This study was supported by the Watson Institute of Systems Excellence (WISE) at Binghamton University and Innovation Associates. The authors also wish to thank several colleagues who have inspired and provided valuable comments to improve this study: Boyer, J. and Cameron, D. from Innovation Associates and Poch, L. from the WISE.

**Abstract:** This paper presents a failure diagnosis tool for auto-dispensers using probabilistic neural networks (PNN). The autodispenser, which is a key element in large central fill pharmacies, is an electro-mechanical device designed to count and dispense different types of medications. When a dispenser unit fails, it usually generates different patterns of error. These patterns along with other collected data, such as counting process attributes (counting speed, number of orders, etc.), medication information, and mechanical configuration, can be used to identify the failure root cause. In this research, PNN is employed to identify the root cause of failure based on this data. The proposed PNN is compared to a multi-layer perceptron with backpropagation training (MLPBP) network. Experimental results indicate that PNN can effectively predict the failure root cause with an accuracy of 90%.

Keywords: Reliability, Root Cause Analysis, Probabilistic Neural Networks